# Project Management User Guide Oracle Banking Credit Facilities Process Management

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### **Chapter 1 - Introduction**

#### Preface

#### About this guide

This guide helps you to quickly get familiarized with the Project Management process in OBCFPM for managing customer projects.

#### **Intended Audience**

This document is intended for the banking personnel, such as Relationship Manager, responsible for managing customers information.

#### **Conventions Used**

The following table lists the conventions that are used in this document:

Convention	Description
Italic	Italic denotes a screen name
Bold	<ul><li>Bold indicates</li><li>Field name</li><li>Drop down options</li><li>Other UX labels</li></ul>
	This icon indicates a note
<b>Y</b>	This icon indicates a tip
	This icon indicates a warning

## **Chapter 1 - Introduction**

#### Common Icons in OBCFPM

The following table describes the icons that are commonly used in OBCFPM:

Icons	Icon Name
+	Add icon
	Calendar icon
Ф	Configuration / settings icon
•	Delete icon
ß	Edit icon

### **Chapter 2 - Overview**

### **Project Management Process**

The Project Management Process in OBCFPM is a simple two stage process which allows you to record customer's project information with ease. Whenever there is an update in the project, you can add / modify the project information with respect to the new updates.

The two stages available in Project Management process are:

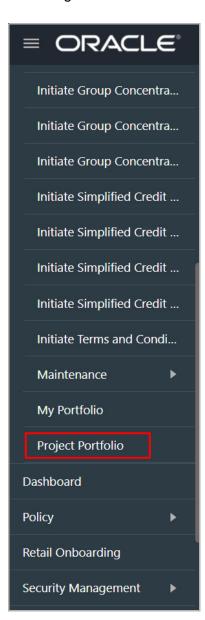
- Enrichment
- Approval

#### **Enrichment**

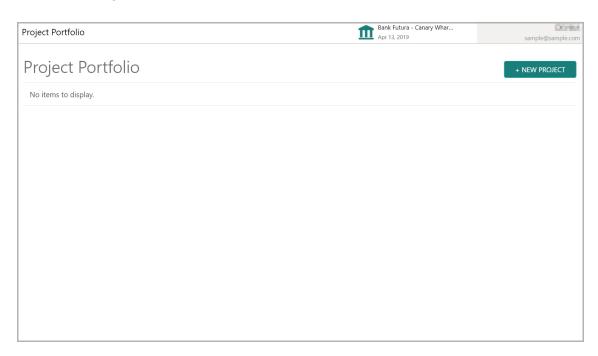
In this stage, you can capture all the details about the customer project, project stakeholders and project milestones.

#### **Enrichment Steps**

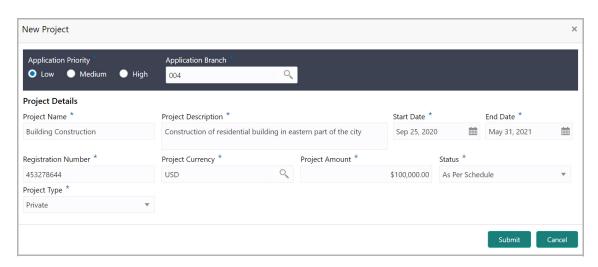
1. Login to OBCFPM.



2. Navigate to **Credit Facilities > Project Portfolio** from the left menu. The *Project Portfolio* page appears:



3. Click **+NEW PROJECT.** The *New Project* window appears:



- 4. Choose the project **Application Priority**. The options available are: Low, Medium, and High.
- 5. Search and select the project **Application Branch**.

#### **Project Details**

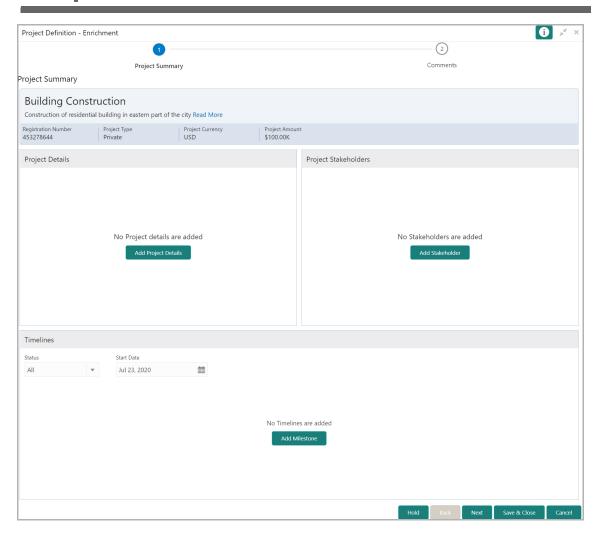
- 6. Type your customer's **Project Name**.
- 7. Type a detailed description for project in the **Project Description** field.
- 8. Click the calendar icon and select **Start Date** and **End Date** of the project.

- 9. Specify the project Registration Number.
- 10. Search and select the **Project Currency**.
- 11. Specify the budget of project in the **Project Amount** field.
- 12. Select the project **Status** from the drop down list. The options available are:
  - · As Per Schedule
  - · Ahead of Schedule
  - · Behind Schedule
  - Yet to Start
  - · Complete
- 13. Select the **Project Type** from the drop down list. The options available are:
  - Govt
  - Private
  - · Public Private Partnership
  - Mixed
- 14. Specify the Point of Contact Name for the project.
- 15. Click **Submit**. The *Enrichment Project Summary* page appears.

#### **Project Summary**

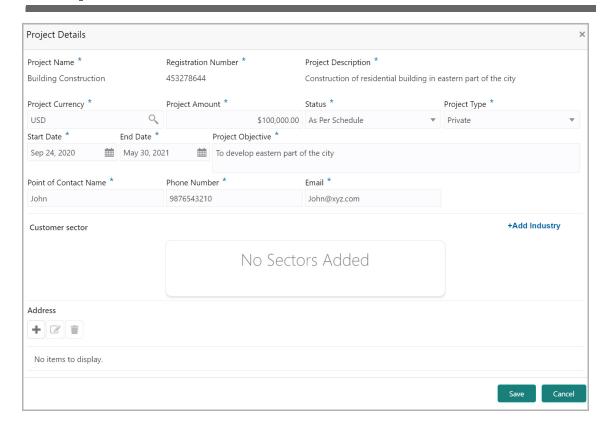
The *Project Summary* page has the following widgets to add corresponding details:

- · Project Details
- · Project Stakeholders
- Timelines



#### **Adding Project Details**

16. Click **Add Project Details** in the **Project Details** widget. The *Project Details* window appears:





In edit mode, **Update** option appears in the **Project Details** widget instead of **Add Project Details**. Click on **Update** to modify the project details.

In the above screen, the following details are automatically populated based on the information added in the *New Project* window:

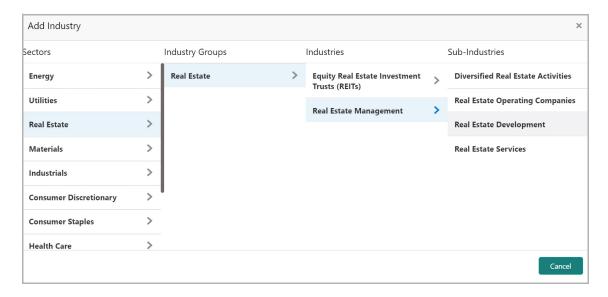
- Project Name
- · Registration Number
- Project Description
- Project Currency
- Project Amount
- Status
- Project Type
- · Start Date
- · End Date

You can modify the following details, if required:

- Project Currency
- Project Amount
- Status
- Project Type
- · Start Date
- · End Date
- 17. Type the **Project Objective**. The maximum character limit for the project objective is 450.
- 18. Type the **Point of Contact Name** for the project. The maximum character limit for the point of contact name is 35.
- 19. Specify the **Phone Number** of the point of contact person.
- 20. Type the **Email** address of the point of contact person.

#### **Customer sector**

21. To add the project's industry details, click **+Add Industry**. The *Add Industry* window appears:



- 22. Select the project **Sector. Industry Groups** list is displayed.
- 23. Select the project Industry Group. Industries list is displayed.
- 24. Select the project Industry. Sub-Industries list is displayed.

25. Select the project Sub-Industry. Industry details are added and displayed in the **Customer Sector** section as shown below:

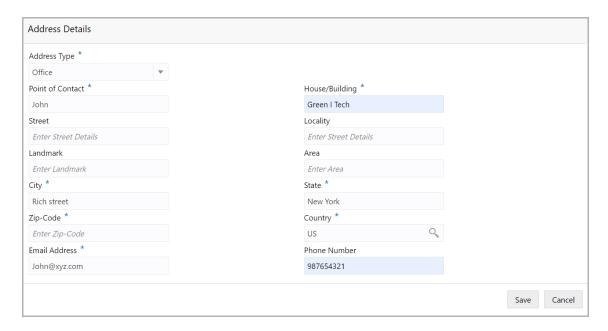


26. To delete the added sector information, click the delete icon.

#### **Address**

In the Address Details window, you can add the following types of address for the project:

- Office
- Residence
- Correspondence
- 27. Click the Add icon, the Address Details window appears:



- 28. Select the required Address Type.
- 29. Type the name of **Point of Contact** person for the selected address.

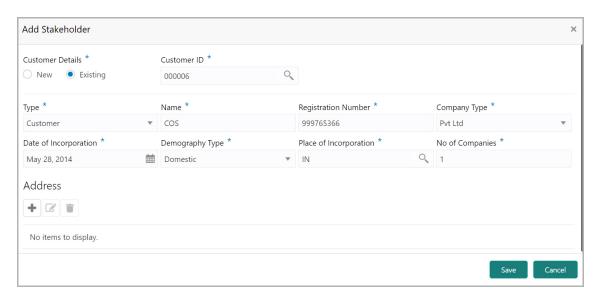
- 30. Type / select the following address details:
  - · House/Building name
  - · Street name
  - Locality
  - Landmark
  - Area
  - City
  - State
  - Zip-Code
  - Country
- 31. Type the **Email Address** of the point of contact person.
- 32. Specify the **Phone Number** of the point of contact person.
- 33. Click Save. The address details are added and displayed as shown below:



- 34. To **Edit**, **Delete**, and **View** the address, select the corresponding record and click the required option.
- 35. To save the project details, click **Save** in the *Project Details* window.

#### Adding Stakeholder Information

36. Click **Add Stakeholder** in the **Project Stakeholder** widget. The *Add Stakeholder* window appears:



- 37. If the stakeholder is not your bank's customer, select Customer Details as 'New'.
- 38. If the stakeholder is already a customer in your bank, select **Customer Details** as 'Existing'. The **Customer ID** field appears.
- 39. Search and select the required Customer ID.
- 40. Select the **Type** of stakeholder from the drop down list. The options available include but are not limited to: Customer, Sponsor, Equity Investor, Shareholder, and Financial Advisor.
- 41. Type the **Name** of the stakeholder.
- 42. Specify the stakeholder's **Registration Number**.
- 43. Select the stakeholder's **Company Type**. The options available are:
  - Proprietorship
  - Pvt Ltd
  - Public Limited
  - Govt Owned
  - Trusts
  - Others
  - Society
  - Associations
  - · Limited Liability Partnership
  - · Foreign Bodies
  - NGO
  - Clubs

- 44. Click the Calendar icon and search the **Date of Incorporation**.
- 45. Select the stakeholder's Demography Type from the drop down list. The options available are:
  - Domestic
  - Global

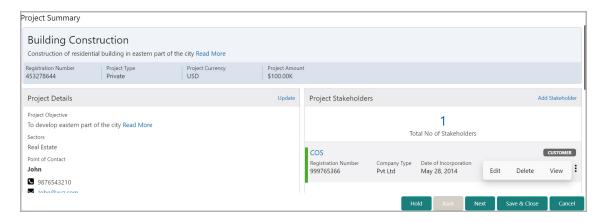
If the **Demography Type** is selected as 'Global', the **Geographical Spread** field appears.

- 46. Click and select the countries in which the stakeholder is operating.
- 47. Search and select the stakeholder's Place of Incorporation.
- 48. Specify the **No of Companies** associated with the stakeholder.

#### **Address**

For information on adding stakeholder's address, refer "Address" on page 10.

49. To save the stakeholder information, click **Save** in the *Add Stakeholder* window. Stakeholder details are listed in the *Project Summary* page as shown below:

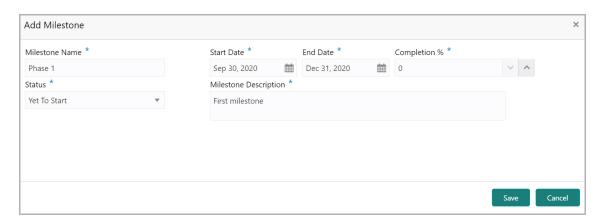


50. To **Edit**, **Delete** or **View** the stakeholder information, select the corresponding record from the list and click the required option.

#### Adding Project Milestone

Project milestones are important achievements in a project during the project life cycle. You can add the already completed milestone, current milestone as well as future milestone in the **Timeline** widget.

51. Click **Add Milestone** in the **Timelines** widget. The *Add Milestone* window appears:



- 52. Type the Milestone Name.
- 53. Click the calendar icon and select the **Start Date** and **End Date** for the milestone. Start Date and End Date can be past or future dates.
- 54. Specify the **Completion** % for the milestone.
- 55. Select the project milestone **Status** from the drop down list.

If future date is selected as Start Date and End Date, the completion % must be 0 and the Status must be Yet To Start.

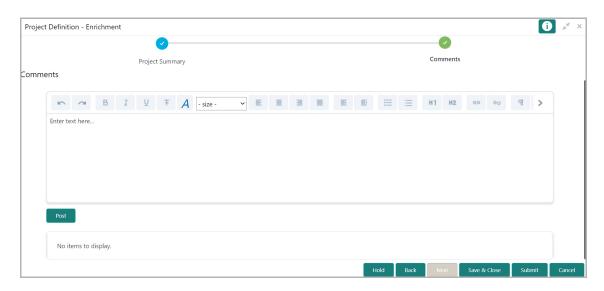
- 56. Type the **Milestone Description**.
- 57. Click **Save**. Milestone details are added in the **Timelines** widget as shown below:



- 58. To filter a milestone from the Timeline, select the required **Status** and **Start Date**.
- 59. To go to the *Comments* page, click **Next**.

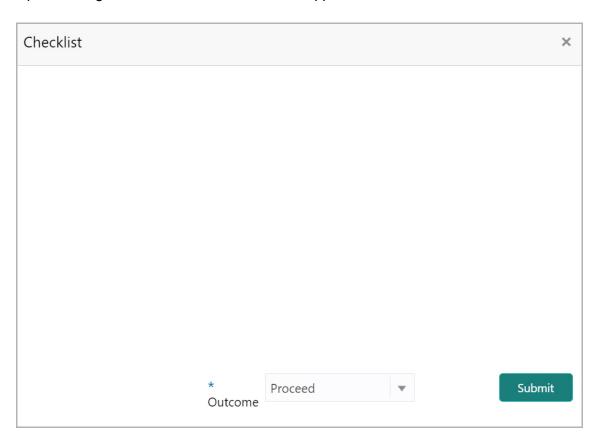
#### Comments

The comments page allows you to capture overall comments for this stage. Adding comments for a stage helps others to identify the actions performed in that stage.



- 60. Type Comments, if required.
- 61. Click Post. Comments are posted below the Comments text box.
- 62. To hold the Process Management process, click Hold.
- 63. To go back to the previous page, click **Back**.
- 64. To save and exit the window, click **Save & Close**.
- 65. To submit the Enrichment task to the Approval stage, click Submit.
- 66. To exit the window without saving the information, click Cancel.

Upon clicking **Submit**, the *Checklist* window appears:



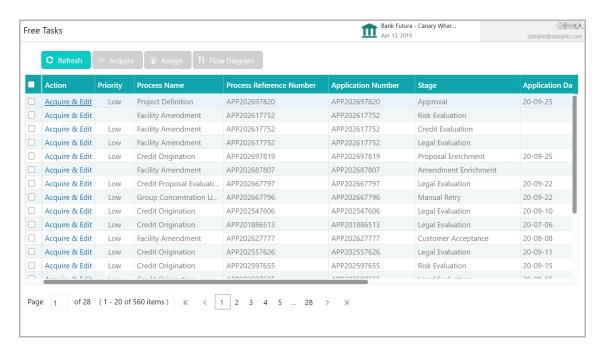
- 67. Select the **Outcome** as 'Proceed'.
- 68. Click **Submit**. The task is moved to the Approval stage.

#### **Amendment Approval**

In this stage, the Approver can view the project summary and take necessary actions such as approve or send back the project management application.

#### **Approval Steps**

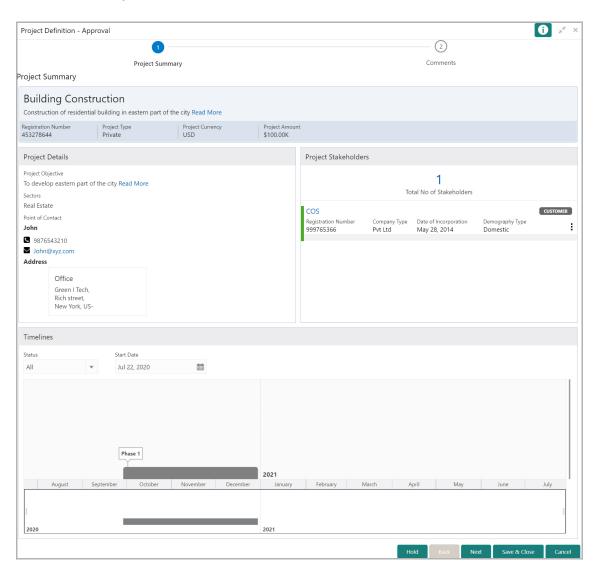
1. In OBCFPM, navigate to **Tasks > Free Tasks** from the left navigation menu. The *Free Tasks* page appears:



2. **Acquire & Edit** the required 'Approval' task. The *Approval - Project Summary* page appears.

#### **Project Summary**

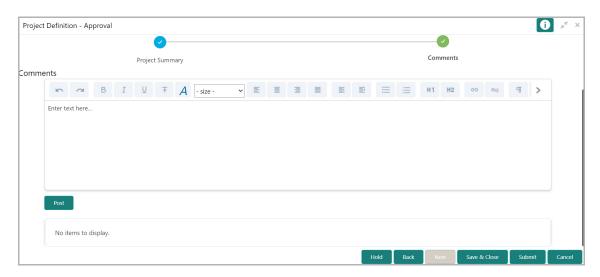
The Project Summary page displays all the project related information added in the 'Enrichment' stage.



- 3. To view full Project Description and Project Objective, click **Read More** in **Project Summary** and **Project Details** widget.
- 4. To view the stakeholder details, click the Hamburger icon in corresponding record in the **Project Stakeholders** widget and select **View**.
- 5. To filter a milestone from the Timeline, select the required **Status** and **Start Date**.
- 6. After viewing the Project Summary, click **Next**. The *Comments* page appears.

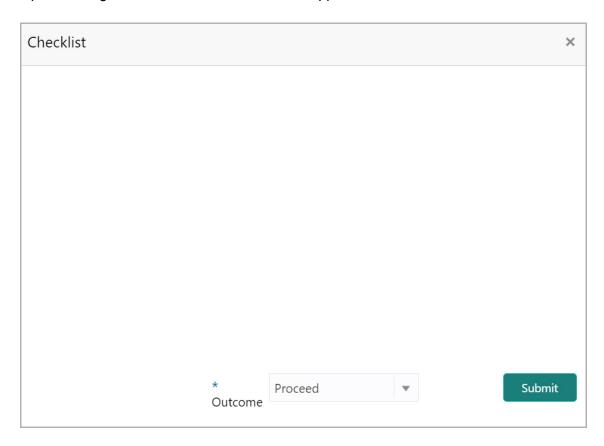
#### Comments

The comments page allows you to capture overall comments for this stage. Adding comments for a stage helps others to identify the actions performed in that stage.



- 7. Type Comments, if required.
- 8. Click **Post**. Comments are posted below the **Comments** text box.
- 9. To hold the Process Management process, click Hold.
- 10. To go back to the previous page, click **Back**.
- 11. To save and exit the window, click Save & Close.
- 12. To submit the Approval task, click Submit.
- 13. To exit the window without saving the information, click Cancel.

Upon clicking Submit, the Checklist window appears:



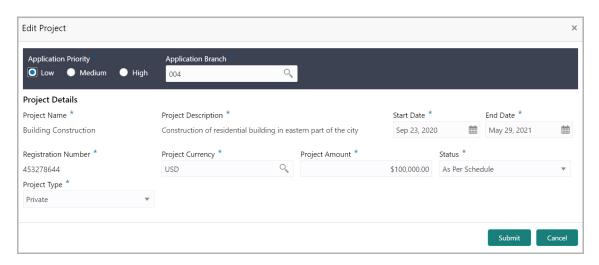
- 14. Select the required **Outcome**. The options available are Proceed and Additional Info.
- 15. Click Submit.

If the **Outcome** is selected as 'Proceed', the Project Management process is completed and the project details are listed in *Project Portfolio* page as shown below.



16. To **Edit** or **View** the project details, click the Hamburger icon in the corresponding record and select the required option.

Upon clicking **Edit** in the above screen, the *Edit Project* window appears:



- 17. Modify the project details, if required.
- 18. Click **Submit**. The *Enrichment Project Summary* page appears.

For information on modifying, adding, deleting project details, project stakeholders, and project milestone, refer the **Enrichment** chapter.

If the **Outcome** is selected as 'Additional Info', the system will create 'Enrichment' task. The user who initiated the process must add necessary project details and send the task for Approval again.

### **Chapter 5 - Reference and Feedback**

#### Reference and Feedback

#### References

For more information on any related features, you can refer to the following documents:

- · Oracle Banking Procedure User Guide
- · Oracle Banking SMS User Guide
- Oracle Banking Common Core
- Oracle Banking Credit Facilities Process Management Installation Guides

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